

September 21, 2007

To Whom It May Concern,

If you are looking for a facilitator for your conferences and seminars I would like to highly recommend John Engle, an expert Open Space facilitator.

We first utilized John's services on June 11-12, 2007 when our team, the North American Affairs group hosted a youth conference at World Bank Headquarters. The purpose of the conference was to initiate a dialogue with youth in the Canada and the US and the World Bank. Participants were young people between the ages of 18-30.

Given the nature of the topic and the nature of the relationship between the two groups, we were looking for a facilitator that could manage the sensitive relationship, build bridges, and effectively create a platform for dialogue among the two parties without alienating either group.

John exceeded our expectations. Through Open Space, John created an inviting, conducive, non judgmental and comfortable atmosphere for dialogue where all the participants, young people and seasoned Bank staff communicated on an equal level.

Moreover, it was vital the participants felt they had ownership of the conference topics and agenda. Through 'Open Space' and through John's expert facilitation, it was clear that the participants felt a sense of ownership and purpose at the end of the conference.

The conference was a success, due in large part to John's expertise. In fact, most participants said the Open Space sessions were their favorite part of the conference. We were very satisfied with John's services and would highly recommend him for your upcoming project.

Please do not hesitate to contact me at 202-458-9195 or [msteele1@worldbank.org](mailto:msteele1@worldbank.org) if you have any questions.

Sincerely,



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